

AWRO Inc. Terms and Conditions

Effective Date: [Insert Date]

Welcome to the AWRO Inc. mobile application and snack delivery service (“Service”). These Terms and Conditions (“Terms”) govern your access to and use of the AWRO Inc. mobile app, website, and related services provided by AWRO Inc. (“AWRO,” “Company,” “we,” “us,” or “our”).

By creating an account, accessing, or using the Service, you agree to be bound by these Terms. If you do not agree to these Terms, do not use the Service.

1. Eligibility

You must be at least eighteen (18) years old, or the age of legal majority in your jurisdiction, to use the Service. By using the Service, you represent and warrant that you meet these requirements.

2. Account Registration and Security

To access certain features of the Service, you may be required to create an account.

You agree to:

- Provide accurate and complete information
- Keep account information current
- Maintain the confidentiality of your login credentials
- Accept responsibility for all activity occurring under your account

AWRO reserves the right to suspend or terminate accounts containing false or misleading information or engaging in unauthorized activity.

3. Snack Delivery Services

AWRO provides a platform that allows users to order snacks and related products for delivery.

Service availability may vary based on:

- Geographic location
- Delivery hours
- Product availability

Weather conditions
Operational limitations

AWRO does not guarantee uninterrupted service or availability of any specific product.

4. Orders and Acceptance

All orders placed through the Service are subject to acceptance and availability.

AWRO reserves the right to:

Refuse or cancel orders
Limit quantities purchased
Correct pricing or listing errors
Decline transactions suspected of fraud or abuse

An order confirmation does not guarantee acceptance until the order is processed and approved.

5. Pricing and Payment

Prices displayed within the app are subject to change without notice.

Users agree to pay:

Product prices
Applicable taxes
Delivery fees
Service charges
Any optional gratuities

Payments must be made using approved payment methods available through the Service.

If payment authorization fails, AWRO may cancel the order.

6. Delivery Terms

Estimated delivery times are provided for convenience only and are not guaranteed.

Delivery may be affected by:

Traffic
Weather
Driver availability
Security restrictions
Other circumstances beyond AWRO's control

Users are responsible for providing:

Accurate delivery addresses
Access instructions
Contact information

If delivery cannot be completed due to incorrect information or customer unavailability, additional fees may apply and refunds may be limited.

7. Product Information and Allergies

AWRO attempts to provide accurate descriptions of products and ingredients.

However, AWRO does not guarantee that:

Product descriptions are error-free
Ingredients remain unchanged
Products are free from allergens

Users with food allergies or dietary restrictions should review product information carefully and consult manufacturers when necessary.

AWRO is not responsible for allergic reactions or dietary incompatibilities.

8. Refunds and Cancellations

Refund and cancellation eligibility may vary based on order status and circumstances.

Generally:

Before Order Preparation

Orders may be cancelled for a full refund.

After Preparation or Dispatch

Refunds may be limited or unavailable.

Refund requests may be evaluated for:

- Incorrect items
- Missing items
- Delivery failures
- Quality concerns

AWRO reserves sole discretion regarding refund approvals consistent with applicable law.

9. Promotions and Rewards

AWRO may offer:

- Promotional discounts
- Referral programs
- Loyalty rewards
- Coupons

Promotions:

- Have no cash value unless stated otherwise
- May expire
- May be modified or discontinued at any time
- Are subject to additional terms

Fraudulent or abusive use may result in account suspension.

10. Acceptable Use

Users agree not to:

- Use the Service unlawfully
- Interfere with app functionality
- Attempt unauthorized access
- Reverse engineer the platform
- Submit harmful or malicious code
- Harass employees, contractors, or delivery personnel
- Engage in fraudulent or abusive ordering practices

Violation of this section may result in termination of access and legal action.

11. Intellectual Property

The Service, including its:

- Software
- Branding
- Logos
- Designs
- Text
- Graphics
- Content

is owned by or licensed to AWRO and protected by applicable intellectual property laws.

Users may not copy, reproduce, distribute, or exploit AWRO content without written permission.

12. Privacy

Your use of the Service is also governed by the AWRO Privacy Policy.

By using the Service, you consent to the collection and use of information as described in the Privacy Policy.

13. Limitation of Liability

To the fullest extent permitted by law, AWRO shall not be liable for:

- Indirect damages
- Incidental damages
- Consequential damages
- Lost profits
- Data loss
- Delivery delays
- Service interruptions

AWRO's total liability relating to any claim shall not exceed the amount paid by the user for the applicable order.

Some jurisdictions may not allow certain limitations, so portions of this section may not apply.

14. Disclaimer of Warranties

The Service is provided on an “AS IS” and “AS AVAILABLE” basis.

AWRO disclaims all warranties, express or implied, including:

- Merchantability
- Fitness for a particular purpose
- Non-infringement
- Continuous availability

AWRO does not guarantee error-free or uninterrupted service.

15. Indemnification

You agree to defend, indemnify, and hold harmless AWRO, its affiliates, officers, employees, and partners from claims, liabilities, damages, or expenses arising from:

- Your use of the Service
- Violation of these Terms
- Misuse of the platform
- Violation of third-party rights

16. Suspension and Termination

AWRO may suspend or terminate access to the Service at any time for:

- Violations of these Terms
- Fraudulent activity
- Security concerns
- Misuse of the platform

Termination does not eliminate outstanding payment obligations.

17. Governing Law

These Terms shall be governed by and interpreted under the laws of the State of [Insert State], without regard to conflict of law principles.

Any disputes shall be resolved in the courts located within that jurisdiction unless otherwise required by law.

18. Changes to Terms

AWRO may update these Terms periodically.

Updated Terms become effective upon posting through the app or website.

Continued use of the Service after updates constitutes acceptance of revised Terms.

19. Contact Information

For questions regarding these Terms, contact:

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512-744-7222
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awro.co